



Welcome Residents of Unincorporated McHenry County,

Thank you for choosing Prairieland Disposal for your refuse, recycling and composting needs. As of January 1, 2017 unincorporated McHenry County has contracted Prairieland Disposal to be your refuse hauler. We are an environmentally conscious waste haul and recycler. Our mission is to provide honest, cost effective waste collection services. We take waste reduction seriously and invite our customers to **Take a Pledge** to change behavior by learning new habits that encourage waste reduction, conservation, and recycling. For more information about us please visit our website, www.prairielanddisposal.com. Thank you for helping us to be good stewards of the environment for a cleaner, greener McHenry County.

Your quarterly billing cycle will start January 1, 2017. Your 1st bill is inside this welcome packet, which will include the quarter of January – March 2017. We provide the option **to pay your bill online!** Please call customer service to set up your account. 847-381-9300 Office Hours are 8:00 a.m. to 5:00 p.m. Monday – Friday

Holiday Schedule:

New Year's Day - **YOU'RE FIRST PICK-UP WILL BE DELAYED A DAY**

Memorial Day

4th of July

Labor Day

Thanksgiving Day

Christmas Day

If the holiday falls on or before your pick-up day, service will be delayed by 1 day.

Please check this information packet for pick-up day in your area. Pick-up will occur between the hours of 7:00 a.m. and 7:00 p.m.

Please place garbage and recycling totes next to each other. With our **one pass truck, garbage and recycling are picked up at the same time.**

As of January 1, 2012 state law prohibits landfill disposal of electronics. Other prohibited items include: oil, paint, car batteries, grass, leaves, and tires.

We will not pick-up competitors totes or containers; they may not be compatible with our equipment. We will not be responsible for damaged personal cans or containers.

If there are any questions or concerns, please feel free to contact our customer service department. You can also visit us at www.prairielanddisposal.com. We look forward to serving you in the near future.

Prairieland Disposal, Inc.

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www.prairielanddisposal.com

"You must be the change you wish to see in the world" - Gandhi